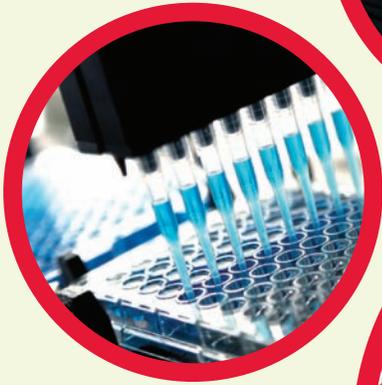


# **We're Here**



We're here to serve you and to help Ohio's families find solutions to their temporary challenges. The Ohio Department of Job and Family Services offers a wide range of assistance. We encourage you to apply for all of the benefits that your family might be eligible for during these difficult times. This could include **financial assistance, food assistance, health care, employment and training assistance**. Come visit us at [ohioRED.gov](http://ohioRED.gov) or call us at 1-877-852-0010.

## Financial Assistance

### Unemployment Compensation

If you lost your job through no fault of your own, you may qualify for unemployment compensation. There are several options to choose from when filing a new application for Ohio unemployment benefits or reopening an existing Ohio claim. You may access our Web site anytime at <http://unemployment.ohio.gov>. You may also file toll-free by telephone at 1-877-OHIOJOB (644-6562) or TTY at 1-888-642-8203. Phone lines are open 8 a.m. to 5 p.m. Monday and Tuesday, 7 a.m. to 7 p.m. Wednesday through Friday, and 9 a.m. to 3 p.m. on Saturday.

### Ohio Works First

This program provides monthly cash assistance to help eligible families pay for basic expenses. To apply, go to your local JFS or Benefit Bank office and ask for the JFS 7200 application.

### Prevention, Retention and Contingency (PRC)

This program offers a vari-

ety of job training, employment assistance and other work support services to help parents find and maintain employment. Each county determines what PRC services it will provide, based on local needs. This can include such things as clothing and shelter assistance, domestic violence help, housing relocation and disaster assistance, and transportation help (including auto repair expenses or down payment on an automobile).

### Local Help for Homeowners and Renters

The Save the Dream foreclosure effort in Ohio is designed to give struggling homeowners or renters more information about the foreclosure process and link them to possible sources of help, even if foreclosure proceedings have already started. To learn more, call 1-888-404-4674.

## Food Assistance

### Food Assistance

The federal Food Assistance Program (formerly the Food Stamp Program) helps eli-

gible needy Ohioans pay for food. In Ohio, recipients use an electronic benefits transfer (EBT) card—the Ohio Direction Card—to buy most food or food products, with the exception of alcohol, tobacco and hot food. To apply, visit your local JFS office and ask for the JFS 7200 application.

### Emergency Food Assistance

This Federal Emergency Food Assistance program

provides food and federal administrative funds to states to distribute to food banks.

### Second Harvest Foodbanks

Second Harvest Foodbanks provides low-income Ohioans with food through a network of community food banks and pantries. For more information, call 1-614-221-4336.

## Health Care Assistance

### Insurance Options

If you recently lost your employer-provided health insurance or have been uninsured for some time, the Ohio Department of Insurance can help you understand the coverage options available to you. For more information, call 1-800-686-1526.



## Veterans

Ohio's One-Stop system provides priority of service to eligible military veterans and their spouses. They can receive job search assistance through any One-Stop location. Veterans with disabilities or other barriers to employment can receive specialized assistance by highly trained State Veterans Representatives. In addition, there are local County Veterans Services Offices that offer a wide array of services for veterans and/or eligible spouses. To view the types of services and a listing of the offices, go to <http://dvs.ohio.gov/>.



**Ohio Medicaid Programs**  
Medicaid provides access to health care services for children, pregnant women and families with children younger than 19 who meet certain financial requirements. To apply, visit your local JFS office and ask for the JFS 7200 application. If you have questions, call the Medicaid Consumer Hotline at 1-800-324-8680 or TTY at 1-800-292-3572.

**Free Clinics and Community Health Centers**  
Ohio's community health centers and free clinics provide care to all patients regardless of their insurance status or ability to pay. To find a free clinic near you, call 1-614-221-6494.

**Rx for Ohio**  
Rx for Ohio is designed to help low-income, uninsured Ohio residents locate free or discounted prescription drug programs. For more information, call 1-877-RX-4-Ohio.

**Ohio Department of Mental Health**  
The Ohio Department of Mental Health can help Ohio residents find mental health resources near them, from local, state and federal organizations and agencies.

**Drug and Alcohol Abuse**  
The Ohio Department of Alcohol and Drug Addiction Services coordinates an extensive system of services designed to prevent substance abuse and to treat Ohio's addicted populations. For a list of treatment providers near you, call 1-800-788-7254.

## Employment

**OhioMeansJobs**  
OhioMeansJobs is a new self-service Web site that connects job seekers with tens of thousands of job openings from major commercial job boards, niche industries, national and Ohio Fortune 100 companies, and the state of Ohio. These job openings include every skill level, occupation and salary. To access it, simply go to [www.OhioMeansJobs.com](http://www.OhioMeansJobs.com).

## Training Assistance

**Workforce Investment Act**  
The Workforce Investment Act (WIA) is a federal act that provides money through the U.S. Department of Labor to help individuals look for and prepare to find work. WIA funds a variety of employment services, including information about job openings, job placement assistance, training, career counseling and more. These services are delivered locally at the state's network of 90 One-Stop Centers. To find your local One-Stop Center, call 1-877-852-0010.

**Trade Adjustment Assistance (TAA)**  
This program offers benefits and services to unfair trade practices. The program can potentially provide eligible workers with weekly monetary benefits, funds for training in high-demand occupations, a wage supplement for those



## Child Support

If you have a child support order in Ohio or another state and you lose your job through no fault of your own, you have the right to request a review of your child support order from your local child support enforcement agency (CSEA). The CSEA will consider your case and present a recommendation for a possible adjustment. The amount you pay could go up, go down or stay the same. To find the CSEA in your county, call 1-800-686-1556 or visit <http://jfs.ohio.gov/County/cntydir.stm>.

## OhioRED.gov

Your one information source relating to layoffs.

50 and older who get new jobs, and assistance with health insurance premiums. To learn more, visit your local One-Stop and ask to speak with a Trade Customer Service Representative.

**Adult Basic and Literacy Education (ABLE)**  
Ohio provides a variety of adult education and literacy services to the state's job seekers, to help them become literate and obtain the knowledge and skills necessary to find employment. For more information, visit your local One-Stop Center.

**Ohio State Apprenticeship Program**  
The Ohio State Apprenticeship

Program registers and monitors more than 900 apprenticeship programs across our state. To learn more, visit your local One-Stop Center.

**Higher Education and Career and Technical Training Opportunities**  
The University System of Ohio offers all Ohioans high-quality and affordable education options, from GED to PhD. For more information, call the College Access Hotline at 1-877-I-ATTAIN (428-8246).

**Thank you, and remember: We are here to serve you and your family.**



# Finding solutions to temporary challenges...



## Accessing our Services

### One-Stop Centers

No matter where you live in Ohio, each county has its own One-Stop Career Center where you can apply for our services and where you can get help finding your next job or career or learn about training or educational opportunities. To find your local One-Stop Center, call 1-877-852-0010.

### Ohio Benefit Bank

The Ohio Benefit Bank is a Web-based computer program that can quickly and easily connect Ohioans to a variety of services, from public assistance programs to help with tax preparation. Trained counselors currently staff more than 860 Benefit Bank sites and clinics across the state. To find a Benefit Bank location near you, call 1-800-648-1176.

### 2-1-1 and Other Information and Referral Services

More than 75 percent of Ohioans have access to 2-1-1,

a free, multilingual and confidential telephone information service that links callers with trained professionals who can give them information about local food banks, shelters, clothing sources, rent assistance, utility help and foreclosure assistance. Like 9-1-1, 2-1-1 is staffed 24 hours a day, seven days a week, 365 days a year. To access it, simply dial 2-1-1. In the absence of 2-1-1, many counties have free information and referral services. For more information, call 1-614-221-6766.

Visit [OhioRED.gov](http://OhioRED.gov)  
for more information.

**Ted Strickland, Governor**  
**Douglas E. Lumpkin, Director**

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